Instant Access at Cornell
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What is Instant Access?

The Inclusive Access program is a new textbook model in collaboration with top publishers that converts books into digital content. All students in a class buy into the content, lowering the cost for everyone. All students in that class also get access to the content on the first day, and won’t be billed for it until after the Cornell course add period. The digital content also includes Interactive Learning Platforms.
How much does Instant Access cost?

Check your student booklist for the price of your Instant Access materials. To view pricing for your Fall 2017 course(s) participating in the Instant Access program, please go to store.cornell.edu/textbooks, and click the ‘Shop Textbooks’ button to log in and view your personalized booklist. The Instant Access item will display as unavailable, but the price listed is the price that will be charged to your bursar account for the materials.

How do I buy my Instant Access materials?

You don’t have to do anything! Just log into Blackboard and follow the instructions sent to you by email (and listed in Blackboard) to access your materials. After September 8th, we will simply bill the cost of the materials to your bursar account.

How do I get my textbook or access code?

Once Blackboard is open for the semester, you will have access to your course materials automatically. For Fall 2017, Blackboard opens on Sunday, August 20th. In your course in Blackboard, there will be a link on the left side called “Instant Access”. Click that link to go to the page for your course materials, and follow the instructions on that page. You do not need to purchase anything in The Cornell Store or online; your course materials will automatically be available to you in Blackboard. Your bursar account will be billed for the materials after the add period, unless you opt out. (See “What does opt out mean?” below.)

Clicking on the link in Blackboard took me to an access code for a website. Now what do I do?

See the instructions listed below the access code in RedShelf, in the emails you received from The Cornell Store, or on our website at http://store.cornell.edu/ia.

When will I have access to my book or course materials?

For Fall 2017, Blackboard will open to students on Sunday, August 20th. At that time, you will have access to your book or materials.

What does “Opt out” mean?

The Instant Access program at Cornell automatically provides you with your books or course materials through a link in Blackboard, but it is optional to participate. If you do not want to keep the digital course materials provided through Instant Access, you may choose to decline this service (opt out) and purchase your materials in another way. You must opt out by September 8th. After September 8th, your bursar account will be charged for the course materials unless you have opted out. Keep in mind that it is rarely possible to find the same materials at a lower price.

How do I opt out?

To opt out, log into RedShelf, go to the My Courses page, and select your course. At the bottom of the page, click the grey ‘I want to opt out of access to all required materials for this course’ button.
I opted out by mistake. Can I opt back in?

Yes! Just email us at instantaccess@cornell.edu. Include your NetID, Course (e.g. ‘BIOG 1440’), and section number.

I dropped the course. Will I still be billed?

If you drop the course before September 8th, you will automatically be opted out, and you will not be billed. If you drop the course after September 8th, you will be refunded (to your bursar account) for the cost of the materials.

How do I get help if I’m having trouble with access to an ebook in RedShelf?

For help with anything within the RedShelf site (your account, trouble redeeming an access code, or questions about the RedShelf eReader), please email help@redshelf.com.

How do I get help if I’m having trouble with access to a publisher learning platform (publisher websites outside of RedShelf or Blackboard)?

For help with publisher online content, please contact the publisher’s online help team:

Pearson (MyLabs or Mastering):
http://247pearsoned.custhelp.com/app/contact

McGraw-Hill (Connect):
http://highered.mheducation.com/sites/0000065899/student_view0/index.html

Cengage (MindTap or Aplia):
http://support.cengage.com/victoriaweb/primarypage

Macmillan (Sapling or Launchpad):
https://community.macmillan.com/community/digital-product-support/college-students-support-community

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